



Introducing SE Healthcare

We are at the forefront of preventing burnout and providing wellness solutions for healthcare workers by revolutionizing healthcare with insights based on data and cutting-edge tools.

Visit **www.sehealthcaresolutions.com** to explore our solutions.





WHAT WE OFFER

Burnout Prevention Program

- Proven to reduce severe burnout by 35%
- Improve nurse engagement.
- Real-time analytics and dashboards for actionable insights.

Innovative Features:

- Targeted Microlearning: Short, impactful modules reduce burnout by 32%
 High engagement: <<<text missing>>>
- Gamification: badges, progress tracking, etc.
- Continuing Education: CME/CE credits
- Accreditation: Meets Magnet®, PTAP, and Pathway to Excellence® standards





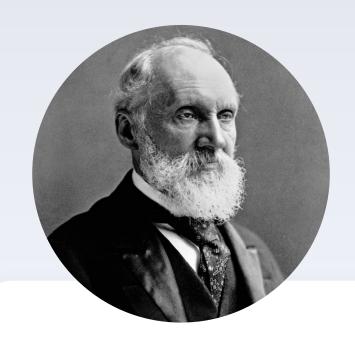
WHY IT MATTERS

Tangible Financial and Performance Impacts

- Saves \$1.5M annually in recruitment costs for a single hospital.
- Improves patient outcomes, retention, and satisfaction scores.







If you can't measure it, you can't improve it.

-Lord Kelvin



If you can't measure it, you can't manage it.

-Peter Drucker



The Importance of Setting Goals: Why it Matters



Boosts Focus and Motivation:

Goals provide a clear direction, helping individuals and teams stay on track and energized.



Supports Well-being:

Goal setting promotes psychological, emotional, and physical wellness through purposeful actions.



Tracks Progress & Accountability:

Measurable goals make it easier to monitor success and adapt strategies as needed.



Builds Resilience & Persistence:

Tackling goals cultivates determination and the ability to overcome challenges.



Enhances Performance & Satisfaction:

Clear, achievable goals drive better results and foster a sense of accomplishment.



Do You Know Your Current Level of Burnout?



Almost 70%
of Hospitals and
Healthcare systems
cannot answer this
question



While the immediate pressures of the pandemic eased, the effects lingered, with burnout remaining a key reason for attrition. **63% of nurses still report burnout.**



Burnout has consistently accounted for 85% of turnover intentions, meaning nurses experiencing high levels of burnout are overwhelmingly more likely to consider leaving the profession.



From 2019–2024, the national turnover rate for nurses has hovered around 17–20%, with burnout cited as the dominant cause.



Additional Impacts

A study published in JAMA Network Open, which conducted a systematic review and meta-analysis of 85 studies involving 288,581 nurses across 32 countries

QA 10% increase in nurses' intention to leave due to burnout is associated with a 14% rise in patient mortality rates.

Burnout contributes to:

- Increased medical errors
- Reduced patient safety
- Lower patient satisfaction
- Poorer overall outcomes







The Cost of Nurse Burnout



Patient Safety:

Burnout increases medical errors, leading to litigation, reputational damage, and additional care costs, further exacerbating financial strain.



Quality of Care:

High nurse turnover driven by burnout can cost hospitals up to \$1.5M annually, straining budgets and resources.



Retention Costs:

One nurse costs \$37,700 to \$58,400, including recruitment, training, and lost productivity.



STEP ONE: MEASURE

Top Tools to Assess Burnout and Wellness

Maslach Burnout Inventory (MBI)

- Gold standard for measuring emotional exhaustion, depersonalization, and personal accomplishment.
- Focused on personal, work-related, and patient-related burnout.

SE Healthcare

- MBI-based assessment for clinicians
- Real-time, lightweight assessments designed for ongoing monitoring
- Patent pending algorithms and AI stressor analysis

Professional Quality of Life Scale (ProQOL)

• Measures burnout, compassion fatigue, and satisfaction.

Well-Being Index (WBI)

- Developed by Mayo Clinic.
- Measures overall well-being and distress in healthcare professionals.

Oldenburg Burnout Inventory (OLBI)

• Focuses on exhaustion and disengagement across industries.

Single-Item Burnout Question

• Example: "Overall, how often do you feel burned out?"



STEP TWO: SET GOALS

Have a Specific and Measurable Goal to Reduce Burnout

Goal: Reduce nurse burnout levels by 20% within 12 months, as measured by validated burnout assessment

Steps to Achieve It:

- Implement data-driven burnout tracking tools.
- Introduce flexible staffing models to improve work-life balance.
- Provide mental health resources (counseling, stress management).
- Roll out targeted interventions informed by survey/assessment results.
- Monitor progress with quarterly updates via dashboards.

Key Benefits:

- **Improved Retention:** Lower nurse turnover by 5-7%, saving up to \$1.5M annually in recruitment and training costs.
- **Enhanced Patient Care:** Reduce medical errors and improve satisfaction scores by 10%.
- **Financial Impact:** Decrease daily costs of inaction tied to burnout, saving \$20K-\$31K per day for 1,000 nurses.
- **Boosted Staff Engagement:** Nurses feel supported, leading to a more resilient and satisfied workforce.



"Burnout isn't something that just goes away on its own. It needs to be actively managed and addressed."

-Jennifer Moss





BURNOUT
PREVENTION
IS NOT A
MOTIVATIONAL
POSTER



BURNOUT PREVENTION IS NOT AN OFFICE HAPPY HOUR



BURNOUT PREVENTION IS NOT A PIZZA PARTY



BURNOUT
PREVENTION
IS NOT A
VISIT FROM A
THERAPY DOG



BURNOUT PREVENTION IS NOT AN EMPLOYEE OF THE MONTH AWARD



Data-Driven Approach

Assessing your burnout baseline and setting tangible goals for improvement





What a Data-Driven Approach Answers



What is our level of burnout compared to other systems?



How much does burnout differ by demographics?

(i.e. age, gender, years of experience, unit, role)



What are the root causes of burnout per demographic?



How are our interventions impacting outcomes?



The 5 Modes of Analytics

If your business runs on data, you need analytics to turn it into a competitive advantage.

Learn the differences between these five types of analytics



Descriptive

Gives an account of what already occurred over the past days, months and years.



Real-Time

Gives insight into upto-the-minute data (requires sophisticated data management skills and processes.



Diagnostic

Looks at why something happened: What went wrong and what went right?



Predictive

Looks at what might happen in the future based on past results, driving future outcomes



Prescriptive

Provides guidance on what to do next.



Burnout Predictive Analytics



Stressor Analysis

- Identifies root causes of burnout across departments (e.g., work-load, staffing, emotional fatigue).
- **Predicts trends in burnout** before symptoms escalate, enabling proactive interventions.



Real-Time Data Insights

- Combines frequent, lightweight surveys (Pulsecheck) with advanced analytics to monitor burnout trends.
- Uses dashboards to visualize risks and track progress.



Targeted Interventions

- Helps healthcare leaders design specific, datainformed strategies to address problem areas.
- Examples include improving staffing models, enhancing mental health support, and offering leadership development.



Forecasting Burnout Outcomes

- Predicts the impact of burnout on key metrics like turnover, patient satisfaction, and safety outcomes.
- Links burnout reduction efforts to financial and operational gains.



Harnessing Artificial Intelligence

How to implement Al and predictive analytics systems for early burnout detection and intervention





Assess Organizational Needs

By conducting a thorough assessment of your organization's needs and defining clear metrics, you can lay the groundwork for an effective AI-powered burnout detection and prevention strategy.



Conduct Baseline Surveys

Gather data on current burnout levels, employee wellness, and workplace stressors through comprehensive surveys.



Identify Burnout Hotspots:

Analyze survey results to pinpoint departments, teams, or roles that are experiencing the highest levels of burnout.



Define Key Metrics:

Establish a set of quantifiable metrics to track the success of your burnout prevention and mitigation efforts, such as burnout levels, turnover rates, and patient safety outcomes.



Adopt an Al-Powered Tool



Analyze Organizational Stressors

Use AI-powered analytics to identify key drivers of burnout within the organization, such as workload imbalances, emotional exhaustion, and lack of support.

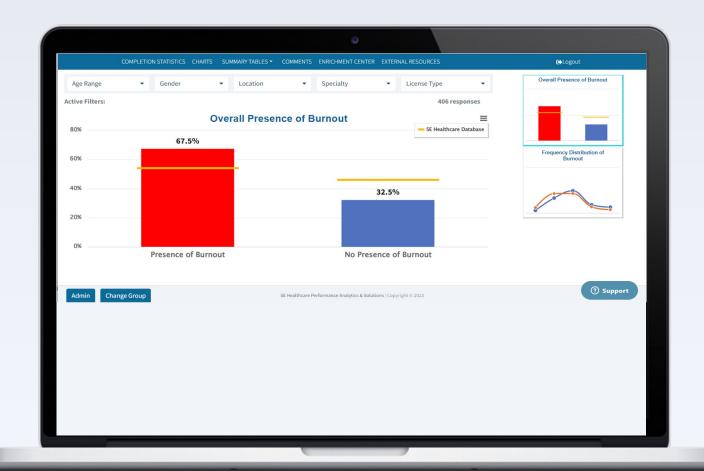


Predict Burnout Trends

Leverage predictive models to anticipate burnout risks and identify high-risk teams or departments based on historical data and real-time monitoring.







Burnout Data Details

"I rely on SE Healthcare because they provide data and insights that I can't find anywhere elsecritical information that truly drives impactful decisions."



Down to the anonymized individual level







Lightweight Burnout Surveys

Implement brief, frequent surveys to continuously assess employee burnout levels and identify emerging trends.



Real-Time Burnout Dashboards

Leverage dashboards to visualize burnout data, pinpoint high-risk areas, & support data-driven decision making.



Integration with HR Systems

Connect burnout insights with employee records, performance reviews, and other HR data to enable a holistic view.



Tie to Operational Metrics

Link burnout data to key performance indicators like patient satisfaction, staff turnover, and safety incidents.



Design Data-Driven Interventions



Target Nurse-Patient Ratio Adjustments



Personalized Mental Health Resources



Focused Workload Balancing



Burnout Risk Assessment Hotspots



Improve Your ROI

The Direct Cost to Replace Nurses Is Staggering...

Not to Mention the Effects on Patient Care or Nurses' Quality of Life



Average Cost to Replace a Registered Nurse:

\$52,350



Average Savings
Over a Travel Nurse:

\$152,000



ROI Inputs



Current Costs of Burnout:

- Nurse turnover rate and replacement cost per nurse
- Daily costs of absenteeism, presenteeism, and errors.
- Patient safety impacts (e.g., litigation costs, readmissions).



Program Investment Costs:

- Implementation cost of the burnout prevention program.
- Staff time required for training and participation.
- Technology or platform expenses (e.g., analytics dashboards).



Projected Savings and Benefits:

- Reduction in turnover rates (e.g., 7% turnover reduction saves up to \$1.5M annually).
- Fewer medical errors and better patient satisfaction scores.
- Improved productivity and reduced absenteeism.



Developing Data-Driven Retention Programs Aligned with Standards



Analyze Workforce Data

Use analytics tools to track turnover, burnout, and satisfaction rates. Identify high-risk departments and root causes of retention challenges.



Align with Standards

Foster transformational leadership by training leaders to inspire and engage.

Promote structural empowerment through shared decision-making and professional development.

Focus on empirical outcomes like improved retention and satisfaction scores.



Implement Targeted Solutions

Adjust staffing ratios to reduce workload stress.

Offer mental health resources and flexible scheduling.

Create leadership pipelines to empower aspiring nurse leaders.



Continuously Monitor and Improve

Use real-time feedback and dashboards to measure intervention success.

Refine programs based on evolving data and staff needs.















Analytics



















Thank You!

Question? Comments?



